



Do Not Use Drinking Water Advisory

Grey Bruce Health Unit, 101 17th Street East, Owen Sound, N4K 0A5
519-376-9420 • www.publichealthgreybruce.on.ca • 1-800-263-3456

When is this advisory used?

This notice can be issued for different reasons:

1. When boiling or treatment will not make the drinking water safe. You will be advised by the health unit or the drinking water supplier if you can use the water for showering, laundry, flushing the toilet, and other uses that do not result in direct consumption of the water.
2. A loss of pressure in the drinking water system. Water is not to be used at all, meaning no showering, no laundry, and no flushing the toilet. This is to allow time for the water pressure and volume to return to operating levels.

How will I be notified?

The Water System Operator or Health Unit will notify users of an advisory through the use of media such as radio, website and social media. In some instances, users will be notified door to door.

What do I do for safe water?

The Water System Operator should supply an alternate source of drinking water. This information will be shared with you at the time of the advisory.

How will I know when the advisory is over?

Users will be notified through social media, website, radio or door to door.